

Copy of Rocket.Chat Docs

Subprocessors

This page lists Rocket.Chat's current subprocessors for personal data and is updated on a regular basis.

Last update: 23rd October,2020

Subprocessor	Purpose
Amazon Web Services, OVH	underlying infrastructure of our hosted offering, marketplace and open community server, as well as other services such as push notifications. We use a mixed deployment. Generally speaking, after June 2020 all workspaces run on OVH. The location of from where an instance of our hosted offering is deployed is determined by the customer during onboarding. Please reach out to support if you want to know the concrete subprocessor for your case.
Stripe	payment processor, billing
ZOHO	email marketing, newsletter, CRM, customer support
Apple Push Notification Service, Firebase	push notification gateways
Mailchimp	email marketing
PRVolt	email marketing
Yesware	email marketing